

Perth Airport 

Master Plan 2020

APRIL 2020







Section 10: **Consultation**

Perth Airport's relationship with the Western Australian community is an essential part of company values and plays a key role in the continued transformation of Perth Airport.



10.1 Introduction

Safe, reliable, convenient and affordable air services are vital to the economic, cultural and social development of Western Australia.

Perth Airport, as a 24 hour a day, seven day a week operation, plays a critical role in the provision of air services upon which all Western Australians depend and is arguably one of the most important elements of public infrastructure in the State.

The location of Perth Airport within the Perth Metropolitan Area – just a 40-minute drive from most of the city’s population – is a convenient one. However, it also presents challenges to ensure that the airport is able to continue to grow to meet community needs while, at the same time, it doesn’t inappropriately impact the living standards of those who live near the airport.

Integrating the complex processes of airport and urban planning are vital. Perth Airport therefore devotes significant resources to both airport planning and liaising with State and Local Government authorities, which have broader urban/town planning responsibilities.

One of the objectives of the *Commonwealth Airports Act 1996* (Airports Act) is to ensure there is an appropriate level of vigilance, transparency and scrutiny of airport planning, so that reasonable public interest requirements are met as the airport’s development progresses.

Successful development of Perth Airport therefore depends on productive interactions with a wide range of stakeholders who are impacted by and who may impact the development of the airport.

In October 2012, the Department of Infrastructure and Transport released the ‘Airport Development Consultation Guidelines’ to provide guidance for consultation to be undertaken as part of the master plan process. According to these guidelines, an effective consultation program ensures that a “proposal has been fully explored, concerns identified and alternatives considered”. However, it “does not necessarily mean that all interested parties will be satisfied with the outcome”.

Further, the guidelines note that the goals of a consultation strategy include the following components:

- information – to inform stakeholders about on-airport land use, planning and developments; get input on alternative approaches and options; who will be responsible for making decisions; and what the airport-lessee company has done, is doing and plans to do,
- airport-lessee company – to build and maintain transparent and stakeholder-focused relationships,
- legal – to meet the airport-lessee company’s legal and regulatory obligations, and
- process – to provide stakeholders with the opportunity to influence the views of key decision makers.

10.2 Stakeholder Consultation

Perth Airport is committed to effective and transparent engagement and employs a range of ongoing consultation and education mechanisms to:

- inform stakeholders and the community about on-airport land use planning, developments and potential impacts,
- seek input on alternative approaches and options,
- maintain transparency, accountability and stakeholder-focused relationships,
- provide feedback opportunities and one-on-one information sessions,
- provide a conduit for information exchange between Perth Airport and key stakeholders, including the community,
- meet legal and regulatory responsibilities, and
- provide stakeholders with the opportunity to influence the future of Perth Airport.

Part of Perth Airport’s ongoing consultation process with stakeholders includes the airport’s facilitation of, and involvement in, various forums. These forums enable Perth Airport to engage with Commonwealth, State and Local Government authorities, airlines and the community.

Perth Airport currently engages regularly through the following forums.

Perth Airport Planning Coordination Forum

The Perth Airport Planning Coordination Forum (PCF) aims to foster high level strategic discussions between Perth Airport and Commonwealth, State and Local Government representatives to inform and promote better planning outcomes in relation to airport developments in the context of the broader urban setting. PCF representatives include Airservices Australia, WA Department of Planning, Lands and Heritage, WA Department of Transport, Main Roads WA, Public Transport Authority, City of Belmont, City of Swan, City of Kalamunda, Chamber of Minerals and Energy and, the Commonwealth Department of Infrastructure, Transport, Regional Development and Communications.

Currently the PCF is held quarterly and the input of the PCF remains central to the development of each master plan.

Perth Airports Municipalities Group

Perth Airport actively participates in the Perth Airport Municipalities Group (PAMG) which includes 12 Local Government authorities whose communities have an interest in Perth and Jandakot Airports (Local Government Authorities of Armadale, Bassendean, Bayswater, Belmont, Canning, Cockburn, Gosnells, Kalamunda, Melville, Mundaring, South Perth and Swan). The Group meets quarterly to discuss matters which are of interest to the community such as aircraft noise, flight paths, and off-airport and on-airport development. The PAMG has proven to be an important means of engagement with local communities for more than 30 years. Further information on the PAMG can be found at pamg.com.au.

Perth Airport Community Forum

The Perth Airport Community Forum (PACF), previously referred to as the Community Aviation Consultation Group, is an event held quarterly at various PAMG Local Government venues. The PACF provides the opportunity for members of the public to meet with representatives from Perth Airport and invited guests such as Airservices Australia and the Aircraft Noise Ombudsman.

The PACF provides members of the public with the opportunity to raise and discuss issues relating to the operation and development of the airport.

Its purpose is to recognise and enhance:

- the long-term sustainability and growth of Perth Airport,
- Perth Airport's reputation as a responsible corporate citizen within the local and broader community, and
- Perth Airport's role as a major economic contributor for Western Australia.

Notification of PACF events, including date, time and location, is generally advertised in the West Australian or community newspapers, through Perth Airport social media, and the PAMG website, pamg.com.au.

Perth Airport Aircraft Noise Technical Working Group

The Perth Airport Aircraft Noise Technical Working Group contributes to the successful management of aircraft noise impact at Perth Airport. The Group, chaired by Airservices Australia, meets on an as-required basis determined by Airservices Australia and comprises representatives from Perth Airport, Airservices, and airlines.

Perth Airport Consultative Environmental and Sustainability Group

The Airport Consultative Environmental and Sustainability Group (ACES) currently meets quarterly and is comprised of representatives from Commonwealth, State and Local Governments as well as airport tenants, conservation groups, catchment groups and community members. The Group discusses topics related to the environmental management of the estate. It is also an opportunity for tenants to learn and work together to minimise the environmental impacts of their operations and to facilitate improved environmental outcomes.

Aboriginal Partnership Agreement Group

The Perth Airport Aboriginal Partnership Agreement Group (PAG) was established in 2009 to facilitate active engagement between Perth Airport and the Traditional Custodians. The PAG is a high-level steering group focussed on the cultural heritage management and ongoing development of the airport.

Stakeholder Consultation Review and Assessment

Perth Airport undertakes ongoing review and assessment of each of the above groups to ensure their effectiveness and suitability to meet the engagement needs and requirements as defined by the Commonwealth Airport Development Consultation Guidelines. As such, the structure, composition and terms of reference for the above groups may be varied from time to time to ensure the best model to achieve the required outcomes.

10.3 Master Plan 2020 Consultation

Figure 10-1 shows the four key stages to the development of an airport's master plan.

During the development of this Master Plan 2020 and the current public consultation, Perth Airport undertook and continues to undertake extensive liaison with Commonwealth, State and Local Government departments and community groups as shown in Table 10-1.

5 Year Master Plan Process

Stakeholder	Development	Formal Consultation (Preliminary Draft)	Implementation	Outcome
Community	<ul style="list-style-type: none"> Stakeholder workshop Perth Airport Community Forum (PACF) 	<ul style="list-style-type: none"> Public notice and comment period Community Information sessions PACF 	Ongoing process of engagement and review through various mechanisms including direct briefing, public notice or formal groups.	A process which provides ongoing and detailed opportunity for input and engagement across all sectors to influence the development of the Master Plan within a transparent and collaborative framework.
Aboriginal representatives	<ul style="list-style-type: none"> Partnership Agreement Group (PAG) Direct briefing and engagement 	<ul style="list-style-type: none"> Public notice and comment period PAG Direct briefing and engagement 	All major developments will require relevant approvals under Commonwealth and State legislation and, where required, formal engagement and public notification will be undertaken.	Key stakeholders and community are aware and informed of the timing and impacts of Perth Airport's operations and development.
Environmental groups	<ul style="list-style-type: none"> Consultative Environmental and Sustainability Group (ACES) Stakeholder workshops 	<ul style="list-style-type: none"> Public notice and comment period 		
General industry	<ul style="list-style-type: none"> Planning Coordination Forum (PCF) Industry Briefings Direct briefings and engagement 	<ul style="list-style-type: none"> Public notice and comment period 		
Aviation sector	<ul style="list-style-type: none"> PACF Direct briefings and engagement 	<ul style="list-style-type: none"> Public notice and comment period 		
Local Government	<ul style="list-style-type: none"> PCF PACF Perth Airports Municipalities Group (PAMG) Stakeholder workshops Officer briefings 	<ul style="list-style-type: none"> Public notice and comment period Elected Council briefing PCF 		
State Government	<ul style="list-style-type: none"> PCF PACF ACES Stakeholder workshops Officer briefings 	<ul style="list-style-type: none"> Public notice and comment period Direct briefings when requested PCF 		
Commonwealth Government	<ul style="list-style-type: none"> PCF PACF ACES Stakeholder workshops Officer briefings 	<ul style="list-style-type: none"> Public notice and comment period PCF 		
Members of Parliament (Commonwealth and State)	<ul style="list-style-type: none"> PACF Stakeholder workshops 	<ul style="list-style-type: none"> Public notice and comment period Direct briefing when requested 		

Table 10-1 Master Plan Engagement Process

10.3.1 Development of the Preliminary Draft Master Plan 2020

Consistent with the Airport Development Consultation Guidelines, Perth Airport undertook an extensive consultation process prior to the development of the Draft Master Plan 2020. This included the release, review and engagement on an Exposure Draft version with Stakeholders. Perth Airport undertook the following activities:

- briefings throughout all development phases of Master Plan 2020 to the:
 - Perth Airport Partnership Agreement Group,
 - Perth Airport Planning Coordination Forum, and
 - Perth Airports Municipalities Group,
- release of the Exposure Draft Master Plan 2020 and briefings to Commonwealth Government agencies, including:
 - Airservices Australia,
 - Civil Aviation Safety Authority,
 - Department of the Environment and Energy, and
 - Department of Infrastructure, Transport, Cities and Regional Development,
- release of the Exposure Draft Master Plan 2020 and briefings as requested to State Government agencies, including:
 - Department of Biodiversity, Conservation and Attractions,
 - Department of Water and Environmental Regulation,
 - Department of Planning, Lands and Heritage,
 - Department of Transport (Main Roads WA and Public Transport Authority)
 - Department of Premier and Cabinet,
 - Department of Jobs, Tourism, Science and Innovation
 - Department of Water and Environmental Regulation,
 - Environmental Protection Authority, and
 - Western Australia Planning Commission.
- release of the Exposure Draft Master Plan 2020 and briefings (where requested) to the City of Belmont, City of Swan and City of Kalamunda,
- release of the Exposure Draft Master Plan 2020 to key airlines and Board of Airline Representatives Australia, and
- stakeholder workshops which explored the various elements incorporated within the Exposure Draft Master Plan 2020.

Throughout this comprehensive consultative process, Perth Airport had due regard for feedback and where possible, addressed the initial concerns and issues raised by Stakeholders during the preparation of the Draft Master Plan 2020.



Figure 10-1 Master Plan Stages

Source: Perth Airport

10.3.2 Release of Preliminary Draft Master Plan 2020 for Public Comment

In accordance with Section 79 of the Airports Act, the Preliminary Draft Master Plan 2020 was available for public comment for a period of 60 business days.

Prior to the Preliminary Draft Master Plan 2020 being published for public comment, Section 80 of the Airports Act required Perth Airport to advise, in writing, the following persons of Perth Airport's intention to submit to the Minister the Preliminary Draft Master Plan:

- the Minister of the State in which the airport is situated with responsibility for town planning or use of land,
- the authority of that State with responsibility for town planning or use of land, and
- each Local Government body with responsibility for an area surrounding the airport.

A newspaper advertisement was published advising that the Preliminary Draft Master Plan 2020 was available for members of the public to provide written comments and advising how and where members of the public could obtain a copy of the document.

10.3.2.1 Obtaining a Copy

A copy of the Preliminary Draft Master Plan 2020 was available for download, free of charge, from perthairport.com.au/masterplan. Hard copies were available for viewing at: the Perth Airport Hkew Alpha building, Level 2, 2 George Wiencke Drive, Perth Airport, and at selected public libraries.

10.3.2.2 Engagement Materials and Activities

To ensure that the community had an opportunity to comment on the Preliminary Draft Master Plan 2020, public engagement included a range of activities and the production of additional material.

Advertisement

Announcements about the commencement of the public comment period were made in The West Australian newspaper.

Social Media

Announcements about key milestones, such as the commencement of the public comment period, and information about community briefings and public events were regularly undertaken through the Perth Airport Facebook and Twitter accounts.

Perth Airport website

The Perth Airport website, perthairport.com.au/masterplan, provided online copies of documentation including the Preliminary Draft Master Plan 2020 and supplementary information, community information events, and opening times of the Perth Airport Experience Centre.

Other Communication

Other communication platforms, such as Local Government websites, were used where possible.

Executive Summary & Fact Sheets

The executive summary booklet provided a high-level summary of the Preliminary Draft Master Plan 2020 document. Short form fact sheets provided additional information and context on a range of issues related to the Master Plan 2020. Copies of the executive summary booklet and various fact sheets were published at perthairport.com.au/masterplan, and were available for collection at the Perth Airport Experience Centre, at community information expos and at PCF.

Aircraft Noise Information Portal

Released in 2014, the interactive Aircraft Noise Information Portal enables the community to obtain specific information on a property's location around Perth Airport in relation to:

- anticipated changes associated with the future development of Perth Airport,
- the Australian Noise Exposure Forecast contours, and
- N65 Noise Above contours (refer Section 7 for further information).

The interactive noise portal was updated to include additional information about the future noise exposure modelling undertaken for Master Plan 2020 and could be accessed at perthairport.com.au/aircraftnoise.

The 'Perth Airport Aircraft Noise Management Summary' and 'Reducing Aircraft Noise in Existing Homes' booklets, which provide information on noise impacts relating to Perth Airport operations and associated flight paths, were also available for viewing and download from the noise portal site.

Airport Experience Centre

The Perth Airport Experience Centre located at Hkew Alpha Building, Ground Floor, 2 George Wiencke Drive, Perth Airport, was open at various times, including evenings and weekends, during the public comment period. Visitors had the opportunity to speak to Perth Airport staff at the Experience Centre (free parking was available).

The Perth Airport Experience Centre opening times were published on the Perth Airport website and through Perth Airport social media.

Community Information Expos

Community information expos were held in various Local Government areas, including:

- City of Belmont,
- City of Canning,
- City of Kalamunda,
- Shire of Mundaring, and
- City of Swan.

Notices regarding the times and locations of the information expos were published at perthairport.com.au/masterplan, in The West Australian and/or relevant community newspapers, and through Perth Airport social media.

The Perth Airport Community Forum held during the Master Plan 2020 public comment period was at the City of Armadale on Thursday, 29 August 2019.

10.3.3 Submissions Received During Public Comment Period

The Airports Act requires Perth Airport to have due regard for written comments received during the public comment period. Following closure of the comment period, a number of comments were received.

The key matters raised in these submissions included:

- Aircraft noise management and future operations,
- Environment Strategy and Biodiversity Management,
- Terminal developments and future consolidation,
- Land use and precinct planning, and
- Ground transport planning and infrastructure.

10.3.4 Submission to the Minister

Once all comments were received and reviewed, where possible, Perth Airport incorporated the concerns and issues raised into the Draft Master Plan 2020. Minor amendments and additions were made and the Draft Master Plan 2020 was presented to the Commonwealth Minister for Infrastructure, Transport and Regional Development for consideration on 20 December 2019.

The submission to the Minister was accompanied by the following material:

- copies of comments received during the public comment period,
- a written certificate signed on behalf of Perth Airport, containing:
 - a list of names of the people or organisations that provided written comments to the Preliminary Draft Master Plan 2020,
 - a summary of the comments received, and
 - evidence that Perth Airport has given due regard to those comments in preparing the Draft Master Plan 2020.

The Commonwealth Minister for Infrastructure, Transport and Regional Development, the Hon Michael McCormack MP, approved the Perth Airport Master Plan 2020 on 2 March 2020.

10.3.5 Publication of Final Master Plan

In accordance with Section 86 of the Airports Act, Perth Airport has undertaken the following notifications upon approval of the Master Plan 2020:

- published a newspaper notice advising that the Perth Airport Master Plan 2020 has been approved,
- made copies of the plan available for inspection or purchase at Perth Airport, and
- made a copy of the approved Master Plan 2020 available on the Perth Airport website, perthairport.com.au.

