

Privacy Collection Statement Biometrics

Perth Airport Pty Ltd (ABN 24 077 153 130) (Perth Airport, we, our, us) offers an optional facial recognition service for passengers aged **15 years or over** flying to selected destinations.

The service is designed to verify your identity and help you move more quickly through selected airport touchpoints, such as bag drop and boarding.

Using biometrics is voluntary. If you do not wish to use the service, you can use the normal bag drop and boarding process.

What information do we collect?

If you choose to use biometrics, we collect the following personal information directly from you:

- information contained in your passport, such as your name, date of birth, sex, nationality, passport number and passport photograph;
- an image of your face captured by the enrolment camera;
- information contained in your boarding pass, such as your name, departure location, arrival location and flight number; and
- a biometric template created from your facial image.

A biometric template is a digital representation of your facial image used to verify your identity. Biometric information and biometric templates are sensitive information under the Privacy Act 1988.

How do we use your information?

We use your personal information only to provide the biometric service for your journey.

This includes:

- enrolling you in the biometric service;
- creating a biometric template from your facial image;
- matching an image of your face against your biometric template at selected touchpoints, such as bag drop and boarding;
- verifying your identity so you can use the biometric service; and
- managing the security, integrity and operation of the biometric service.

Perth Airport does **not** use your biometric template for marketing.

What happens at bag drop and boarding?

At bag drop and boarding, a camera captures an image of your face. This image is compared against your biometric template to confirm your identity.

If your identity is confirmed, you may be able to use bag drop or boarding without separately scanning your passport or boarding pass at that touchpoint. Perth Airport staff or airline staff may still conduct manual checks where required.

Who do we share your information with?

We use **Amadeus IT Group SA** as our third-party biometric technology provider to help operate the biometric service.

We share your personal information with Amadeus only for the purpose of providing the biometric service.

Amadeus processes your personal information on our instructions.

Your biometric template is **not shared with airlines**.

How do we store and protect your information?

Your biometric template is encrypted and stored on secure servers in Australia.

We take reasonable organisational, technical and administrative measures to protect personal information used for the biometric service. These measures may include encryption, secure transmission, access controls, security review processes, monitoring and controls over Amadeus as our biometric technology provider.

How long do we keep your information?

Your biometric template and personal information used directly for the biometric service are deleted **shortly after boarding, generally within about 30 minutes**.

Information collected locally during enrolment that is no longer required is deleted once enrolment is completed.

Your choice and consent

By choosing to use the biometric service, you consent to Perth Airport collecting, using and disclosing your personal information, including your biometric information and biometric template, for the purpose of providing the biometric service for your journey. You can choose not to use the biometric service and instead use the normal bag drop and boarding process.

What happens if you do not provide your information?

If you do not provide the information needed for the biometric service, you will not be able to use biometrics for your journey.

You can still use the normal bag drop and boarding process.

Access, correction and complaints

We otherwise use, disclose and handle your personal information in accordance with our Privacy Policy. Our Privacy Policy explains:

- how we collect, use, disclose, store and protect personal information;
- how you can request access to or correction of your personal information; and
- how you can make a privacy complaint.

You can view our Privacy Policy at:

www.perthairport.com.au/privacy-policy

Contact us

If you have questions or concerns about this Privacy Collection Statement or how Perth Airport handles personal information, please contact:

Privacy Officer

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